TD6626/BE

Zenia 200 Voice

Guarantee

Dear Customer,

Thank you for purchasing this Philips product which has been designed and manufactured to the highest quality standards.

If, unfortunately, something should go wrong with this product Philips guarantees free of charge labour and replacement parts irrespective of the country where it is repaired during a period of 12 months from date of purchase. This international Philips guarantee complements the existing national guarantee obligations to you of dealers and Philips in the country of purchase and does not affect your statutory rights as a customer.

The Philips guarantee applies provided the product is handled properly for its intended use, in accordance with its operating instructions and upon presentation of the original invoice or cash receipt, indicating the date of purchase, dealer's name and model and production number of the product.

The Philips guarantee may not apply if:

- the documents have been altered in any way or made illegible;
- the model or production number on the product has been altered, deleted, removed or made illegible;
- repairs or product modifications and alterations have been executed by unauthorised service organisations or persons;
- damage is caused by accidents including but not limited to lightning, water or fire, misuse or neglect.

Please note that the product is not defective under this guarantee in the case where modifications become necessary in order for the product to comply with local or national technical standards which apply in countries for which the product was not originally designed and/or manufactured. Therefore always check whether a product can be used in a specific country.

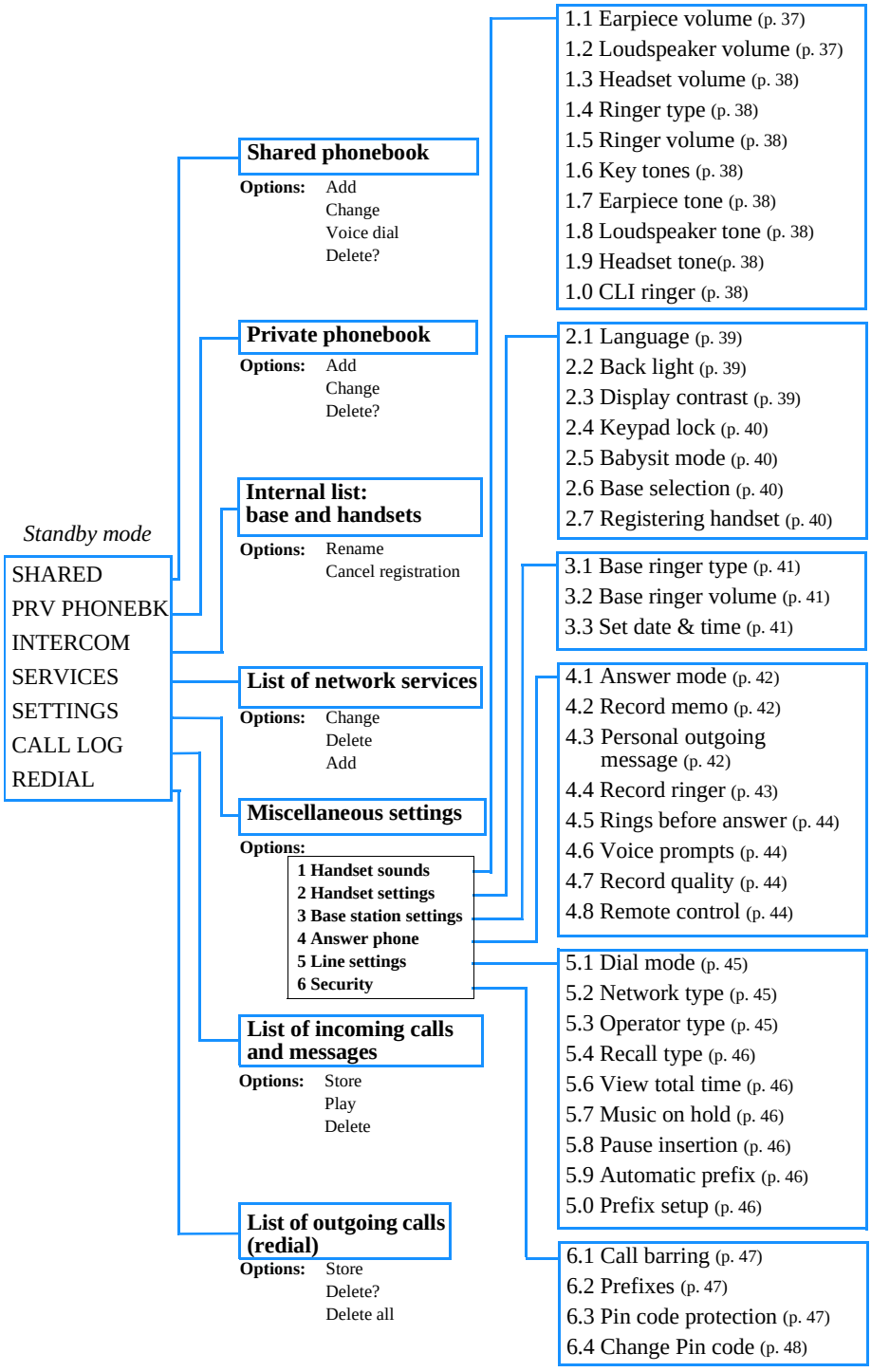
In the event you require service whilst in another country a dealer address can be given to you by the Philips Consumer Help Desk in that country.

In order to avoid unnecessary inconvenience, we advise you to read the operating instructions carefully before contacting your dealer.

In case your Philips product is not working correctly or is defective, please contact:

Philips Consumer Communications
PO BOX 1056
Kingston and Surbirton
Surrey
KT2 6YN
Phone: 0870 900 90 70 (50p/minute)

MAIN ACCESS MENU



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Zenia 200 Voice base station

Headset

Zenia is now sold with a headset to be connected to the handset. The volume level can be adjusted via menu **"SETTINGS"**, **"Handset sounds"** then **"Headset volume"** (shortcut #1.3, see “Handset sound settings”, page 37). You can also adjust the headset tone. In the same sub-menu, select the option **"Headset tone"** (shortcut #1.9, see “Handset sound settings”, page 37).

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Handset overview

KEYS	DESCRIPTION
	• Carries out operation displayed on the last line of the screen.
	• Makes, accepts or ends a call.
	• Cancels a character during input. • Moves up one menu level. • Enables you to use the "recall" function during a call. • When pressed (for 2 seconds), returns to "standby mode", or during input, deletes all characters of the line.
	• Switches the handset or base station loudspeaker on or off. • Also allows you to make and accept a call.
	• During a conversation, increases volume level.
	• Allows you to scroll through lists and menus to move around so that you can insert a character when entering a number or a name.
	• When pressed (for 2 seconds), locks or unlocks keypad.
	• Allows you to use keypad shortcuts for the configuration menu.

Overview of base station

KEYS	BASE STATION DESCRIPTION
	• Makes, accepts or finishes a call.
	• Internal call key.
	• Repeat previous message.
	• Message play.
	• Play next message.
	• Record function.
	• Play personal outgoing message.
	• Delete message.
	• Activate answer phone.
	• Stop message play or record.
	• Deactivate answer phone.
	• Memo record function (local message). • Also allows you to use the "recall" function while in a call.

Handset on charging unit

Overview of display screen

	Displayed	Indicates battery charge or discharge status. The blinking outline indicates that the contact between the base and the handset is correct and that the battery is charging.
	Displayed Flashing	Answer phone is on. Answer phone is receiving or answering a call.
	Displayed Flashing	Answer phone has messages. Answer phone has new messages.
	Displayed Flashing	An external call is in progress. Answer phone is receiving or answering a call. An external call is coming in.
	Displayed Flashing	An internal call is in progress. An internal call is coming.
	Displayed	"Silent" mode is on.
	Displayed Flashing	Handset loudspeaker is on. Base station loudspeaker is on.
	Displayed Not displayed	Link with base station is ok. Handset is not registered to any base station. Handset is out of reach of base station.
	Displayed	The current entry is at the beginning of the list.
	Displayed	The current entry is in the middle of the list.
	Displayed	The current entry is at the end of the list.
	Displayed	The selected entry of the shared phonebook is associated with a voice recognition signal.

Security

Your telephone features the most advanced technology for even greater ease and comfort of use.

Security information

For all countries, using this product is subject to approval by the authorities concerned. The wording of this approval appears on the label affixed to the back of the base station.

The CE marking certifies compliance with technical regulations in accordance with the directive 1999/5/EC for the safety of the user, electromagnetic perturbations and for radio spectrum.

- Avoid all contact with liquids.
- In order to avoid all risk of electric shock, never try to open the handset or the base station. Leave repairs to our after-sales service.
- Avoid all contact between the battery load contacts and conductor items (keys, metal clips, jewelry, etc.).

Power connection

This product is designed for 230 V single-phase alternating current and is not suitable for IT facilities as defined in the EN 60-950 standard.

Mains supply is classified at dangerous voltage security level, as defined in the EN 60-950 standard.

This device can only be shut off completely by unplugging the power cable from the wall socket. The socket must be located near the device and easy to reach.

This device is not meant to operate in case of power failure. In order to call emergency services, please make sure that you always have access to a telephone not requiring power supply. If a power cut occurs while in a call, the telephone hangs up automatically and date and time may need resetting.

Telephone connection

Electric voltage of the telephone network corresponds to TNV-3 classification (Telecommunication Network Voltage), as defined in the EN 60-950 standard.

Environmental protection

Your telephone handset also benefits from the Philips EcoDesign program, which takes into account the relation between product and environment during its entire service life.

Please remember to observe the local regulations regarding the disposal of your packaging materials, exhausted batteries and old phone and where possible promote their recycling.

European agreement

"The equipment has been approved pursuant to Commission Decision 99/303/EC for pan-European single terminal connection to the public switched telephone network (PSTN). However, due to differences between the individual PSTNs provided in different countries, the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

In the event of problems, you should contact your equipment supplier in the first instance."

⚠ : *Product for use only in UK.*

⚠ : ***"This equipment is not designed for making emergency telephony calls when the power fails. Alternative arrangements should be made for access to emergency services".***

Choosing the location of the charging unit and base station

Place the charging unit near a 220 V/ 240 V - 50 Hz wall socket.

In order to reduce possible interference, do not place the charging unit and the base station at less than 50 cm from any other electronic equipment (telephone, TV set, computer, etc.).

The charging unit and the base station can be placed on a flat surface (desk) or wall mounted.

Do not install the charging unit:

- in a damp room,
- near a heat source,
- near obstacles, like thick walls or metallic structures.

Installing the charging unit on a level surface

- Plug the power cable into the charging unit.
- Place the charging unit on a level surface.
- Plug the power cable into a wall socket.
- Place the telephone handset on the charging unit.

⚠ : ***Only use the power cable supplied with the device.***

Wall mounting the charging unit

- Drill two holes into the wall, with vertical spacing of 65 mm, and insert the screws.
- Plug the power cable into the charging unit.
- Hang the charging unit on the screws.
- Plug the power cable into the wall socket.
- Place the telephone handset on the charging unit.

⚠ : ***Only use the power cable supplied with the device.***

Installing the base station

Make sure the wall socket is connected to the correct 220 V - 240 V mains voltage.

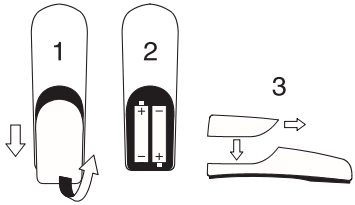
- Plug the power cable into the connector (base station symbol ⎓), then into the wall socket.
- Plug the telephone cable into the connector (base station symbol ☎), then into the telephone wall socket.

Installing or replacing batteries

Power supply

Your telephone handset is powered by two rechargeable NiMh batteries, type AAA/ R03.

When replacing the batteries, please use the following model: PHILIPS MULTILIFE R03NM, or PANASONIC 650 mAh.



- Press the top of the battery compartment lid and slide it down.
- Insert new batteries according to the marking.
- Slide the lid back in place.

NiMh batteries must be disposed of in accordance with applicable waste disposal regulations.

⚠ : ***Never use non-rechargeable batteries, and only use recommended models.*** *The manufacturer disclaims responsibility if these recommendations are not followed.*

Charging and discharging batteries

On first use or when new batteries have been inserted, charge the batteries for at least 12 hours.

A symbol located at the top of the display will appear permanently to indicate the battery charging status.

Each bar of the symbol represents about 1/3 of maximum charging capacity. While the batteries are being charged, the charge indicator flashes and shows the following symbols in sequence . When the symbol is displayed, the batteries are fully charged.

⚠ : *The charging status indicator is only relevant after the first charging cycle has been completed.*

⚠ : *After a complete discharge of the batteries, the symbol only appears after a few minutes of charge.*

If the symbol is displayed, batteries need charging. During a call, the handset switches off after a few minutes.

Test

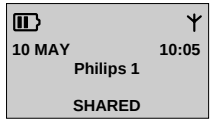
When the handset and the base station have been installed, proceed as follows to make a call:

- Make sure the symbol on the display is visible (if not, register the handset to the base station (see **“2.7 Registering a handset to a base station”, page 40**).
- Press the key; the symbol is displayed and you hear the tone.
- Dial a number; the figures appear on the display and the number is dialled automatically.

If a problem occurs during this test, check the battery charging status (see **“Charging and discharging batteries”, page 10**), the charging unit and the connection of the base station to the telephone line and the wall socket.

Operating in "standby mode"

• Standby display:



• **"Standby mode" is the starting point for all other operations.**

To choose a function from this mode, press the appropriate scroll keys ▲ or ▼, as many times as required, in order to view the various menus which you have access to.

The following menus are at your disposal:

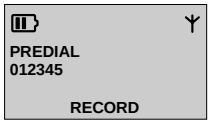
- "SHARED" (Shared phonebook),
- "PRV PHONEBK" (Handset phonebook),
- "INTERCOM" (Communication between base and handset),
- "SERVICES" (List of services),
- "SETTINGS" (Configuration),
- "CALL LOG" (List of incoming calls),
- "REDIAL" (List of outgoing calls).

The selected menu is displayed on the last line of the screen.

To view one of these menus, press the OK key, the initial screen of the selected menu is displayed.

To go back to "standby mode", press the C/R key for 2 seconds.

Making a call from the handset



From "standby mode", dial the number on the keypad (up to 26 digits).

The dialled number is displayed on two lines as you enter the digits.

To correct an error:

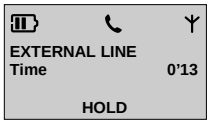
- move the cursor using the scroll arrows ▲ or ▼,
- use the C/R key to delete a character in front of the cursor,
- pressing this key for 2 seconds deletes the whole line.

Press the ☎ key.

The ☎ symbol is displayed at the top of the screen.

The number is dialled automatically and the display shows:

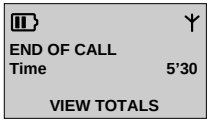
- the indication "Call",
- the number called.



Within 10 seconds, the duration of the call will be displayed.

Use the OK key to put an external line on hold, (see “Putting an incoming call on hold”, page 18).

To hang up, press the ☎ key again.



The display shows:

- the message "END OF CALL",
- the total duration of the call.

To find out about the total duration of your calls, press the OK key.

Within 4 seconds, the handset reverts to "standby mode".

: *You can also press the 🔊 key to answer a call and simultaneously switch on the handset loudspeaker. To hang up, press the ☎ key again.*

: *It is also possible to make a call by pressing the ☎, key before dialling the number.*

Making a call from the Zenia 200 Voice base station

Press the ( ) key.

The green light starts flashing and you hear the dial tone.

Dial the number using keys (0) to (9 OFF) on the keypad.

The number is dialled automatically.

The loudspeaker and the microphone of the base station are switched on automatically. Speak in the direction of the microphone.

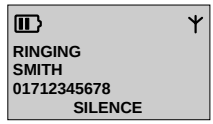
You can adjust the loudspeaker volume using the (+) (increase) or (–) (decrease) keys.

To hang up, press the ( ) key again.

The green light stops flashing.

Answering a call from the handset

When an incoming call is received, the handset rings. The green light and the symbol flash.



: *You can stop the handset from ringing without answering the call by pressing the (OK) key. Your base station will continue ringing and the symbol appears.*

: *If the network supplies the caller's number, it appears on the screen. Also, the name is shown if it is stored in one of the phonebooks1.*

To answer the call, press the ( ) key. The symbol stops flashing.

: *You can also press the ( ) key to answer the call and switch on the handset loudspeaker simultaneously.*

To hang up, press the ( ) key again.

1 Caller identification is subject to network selection.

Redial list

Purpose

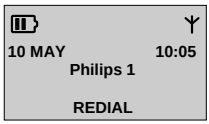
Your ZENIA telephone stores the telephone numbers of the last 10 external calls that you have made from the handset.

You can view the list, call back your callers directly from the list, or you can modify it.

You can also store the telephone number in the shared or private phonebook.

Viewing the redial list

You can view the list of outgoing calls when in "standby mode" or during an external call.



From "standby mode", press the scroll keys ▲ to go to the "REDIAL" menu (Redial list).

The indication "REDIAL" appears on the last line of the display.

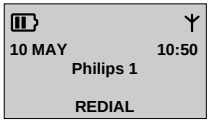
Validate by pressing the OK key.

The first entry in the redial list appears on the screen.

To scroll through the list, press the scroll keys ▲ and ▼ as many times as required.

: *You can directly dial the telephone number corresponding to the entry viewed by pressing the ✆ key.*

Deleting an entry



From "standby mode", go to the redial list.

Validate by pressing the OK key.

The entry corresponding to the last call is displayed.

Scroll through the list by pressing the scroll keys ▲ and ▼ as many times as required.

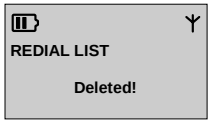
The entry to be deleted is displayed.

Press the OK key.

Using the scroll keys ▲ and ▼, select the "Delete?" option to delete the currently displayed entry.

The selected option is displayed.

Validate by pressing the OK key.



A validation beep is heard and the "**Deleted!**" prompt is displayed.

The current entry is deleted and the next one is displayed.

Storing an entry

From "standby mode", go to the redial list.

The entry corresponding to the last outgoing call made is displayed.

Scroll through the list by pressing the scroll keys ▲ and ▼ as many times as required.

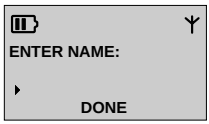
The number to be stored is displayed.

Press the OK key.

Using the scroll keys ▲ and ▼, select the "Store" option.

The selected option is displayed.

Press the OK key.



Use the keypad to enter a new name (maximum 14 characters). Depending on the character to be entered, press the appropriate key once or several times (see “Character table”, page 53). Use the C/R key to delete the character in front of the cursor.

Press the OK key to confirm the new name.

The handset prompts you to select the phonebook where you wish to store the telephone number.

Select the phonebook using the scroll keys ▲ or ▼ (shared or private phonebook).

The selected phonebook is displayed on the second line of the display.

Press the OK key to select phonebook selection.

The confirmation prompt "**Stored**" is displayed.

The handset goes back to the redial list.

: *The names in the list are displayed alphabetically.*

Answering a call from the base station

The handsfree speakerphone allows calls to be made or accepted without using a handset .

An incoming call is received. The green light starts flashing.

To answer the call, press the key of the base station.

The loudspeaker and the microphone of the base station are switched on automatically. Speak in the direction of the microphone.

You can adjust the loudspeaker volume with the + (increase) or − (decrease) keys.

To hang up, press the key again.

The green light stops flashing.

Adjusting handset or base station volume during a call

1) From handset:

There are two volume levels: "Normal" and "High".

During a call, you can increase the earpiece volume by pressing the handset key once.

When the call is over, the volume goes back to "Normal" level (default setting).

You can also adjust the initial "Normal" volume (default setting), (see “1.1 Earpiece volume”, page 37).

2) From base station:

During a call or listening to messages, you can adjust the loudspeaker volume by pressing the + (increase) or − (decrease) key.

Each time you press one of these keys, you select one of three available volume levels (low, medium, high).

Switching on loudspeakers from the handset

To switch on the handset loudspeaker during a conversation, press the key. To switch it off, press the key again.

To switch on the base station loudspeaker during a conversation, press the handset key for 2 seconds. To switch it off, press the key again for 2 seconds.

The loudspeaker and the microphone on the base station are switched on so that several people can participate in the conversation.

Putting an incoming call on hold

You can put a call on hold: The external caller either hears music, if music on hold is activated (see “5.7 Switching music on hold on/off”, page 46), or a waiting tone.

1) From handset

During the conversation, select the "HOLD" function using the ▲ or ▼ keys, then confirm with the OK key.

To switch back to the call, press the OK key again.

2) From base station

Press the ☎ key to put the current call on hold.

To switch back to the call, press the ☎ key again.

Recording a conversation from the Zenia 200 Voice handset only

Select the "Record" option using the scroll keys ▲ and ▼.

Press the OK key.

The conversation is recorded for a maximum of 2 minutes.

If you want to stop recording, press the OK key again.

To listen to the recorded conversation, please view the chapter “Listening to messages received”, page 31.

Call log

Identifying the caller

Your ZENIA 200 VOICE telephone can display the caller's number. Caller identification is dependant on network selection.

When the telephone rings, your handset(s) display(s) the number and the name of the caller if they are supplied via the telephone network. If the number is associated with a name in one of the shared or private phonebooks, the name is displayed, too.

Call log function

Your ZENIA 200 VOICE telephone can store the last 30 external calls received. Each call log entry specifies:

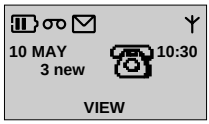
- the caller's telephone number (subscription required),
- the caller's name, if it is stored in one of your phonebooks, or supplied via the network (subscription required),
- the date and time of call.

⚠ : *When the list is full, the oldest entry is deleted even if you have not read it.*

When viewing the list, you can:

- view a new call,
- call back your callers directly from the list,
- delete one or more numbers,
- identify callers who have left a message on the answer phone,
- listen to messages left by callers,
- store a telephone number in the shared or private phonebook.

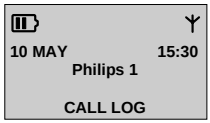
Viewing the list of unanswered calls



Press the OK key to view the list of new incoming calls.

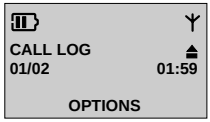
To scroll through the list, press the scroll keys ▲ and ▼ as many times as required.

Viewing the call log



From "standby mode", press the scroll keys ▲ or ▼, as many times as required to access the "CALL LOG" menu.

Confirm by pressing the OK key.



The first entry in the call log is displayed.

To scroll through the list, press the scroll keys ▲ and ▼ as many times as required.

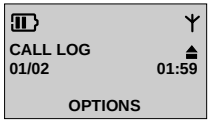
⚠ : *If no calls have been received, "List empty!" is displayed.*

: *You can directly call the telephone number corresponding to the entry viewed by pressing the key (subject to network selection).*

- When viewing the list, if a voice message is associated with the call viewed, the symbol is displayed, to listen to this message, **select the "LISTEN" option and press the OK key.**

Deleting an entry from the call log

From "standby mode", go to the call log.

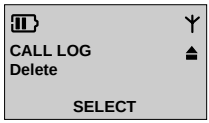


The last incoming call received is displayed.

Scroll through the list by pressing the scroll keys ▲ and ▼ as many times as required.

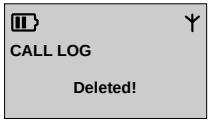
The entry to be deleted is displayed.

Press the OK key.



Using the scroll keys ▲ and ▼, select the "Delete" option.

Confirm by pressing the OK key.



A confirmation beep is heard and the "**Deleted!**" prompt is displayed.

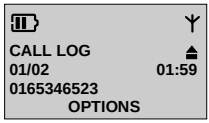
The current entry is deleted and the next one is displayed.

If there are no more messages in the call log, the screen shows "List empty!".

Storing an entry from the call log

⚠ : *This function is subject to network selection.*

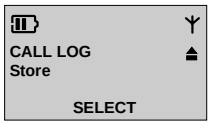
From "standby mode", go to the call log.



Scroll through the list by pressing the scroll keys ▲ and ▼ as many times as required.

The number to be stored is displayed.

Press the OK key.



Using the scroll keys ▲ and ▼, select the "Store" option.

The selected option is displayed.

Press the OK key.

Use the keypad to enter a new name (maximum 14 characters).

Depending on the character to be entered, press the appropriate key once or several times (see “Character table”, page 53). Use the C/R key to delete the character in front of the cursor.

Press the OK key to confirm the new name.

The handset prompts you to select the phonebook where you wish to store the telephone number.

Select the phonebook using the scroll keys ▲ or ▼ (shared or private phonebook).

The selected phonebook is displayed on the second line of the display.

Press the OK key to confirm phonebook selection.

The confirmation prompt "**Stored**" is displayed.

The handset goes back to the call log.

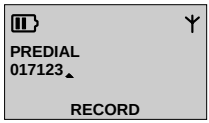
Private and shared phonebooks

Your telephone comes with two phonebooks, a private one and a shared one: you therefore have the ability to store telephone numbers either in a private phonebook not accessible from other handsets, or in a shared common phonebook.

In each phonebook, you can store the telephone number and name of 100 callers, either by transferring them from the call log or the redial list, or by entering them manually. Entries are automatically sorted in alphabetical order.

Moreover, from the shared phonebook, you can use the voice dial system to dial a telephone number, (see “Voice dial”, page 24).

Storing your callers telephone numbers



From "standby mode", use the keypad to dial the telephone number (up to 26 digits) you wish to store.

Confirm the new number by pressing the OK key.

⚠ : *Press the # key in order to insert a pause between digits.*

Use the keypad to enter a new name (maximum 14 characters). Depending on the character to be entered, press the appropriate key once or several times (see “Character table”, page 53). Use the C/R key to delete the character in front of the cursor.

Press the OK key to confirm the new name.

The handset prompts you to select the phonebook where you wish to store the new entry.

Select the phonebook using the scroll keys ▲ or ▼.

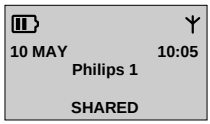
⚠ : *If you want to use the voice dial option with this entry, you must select the shared phonebook.*

Press the OK key to confirm the phonebook selection.

The confirmation prompt "Stored" is displayed.

The handset reverts to "standby mode".

Viewing a phonebook entry



From "standby mode", press the scroll keys ▲ or ▼ as many times as required to go to the "SHARED" or "Prv phonebk" menu.

Confirm by pressing the OK key.

The first entry in the selected phonebook is displayed.

To scroll through the list, press the scroll keys ▲ and ▼ as many times as required.

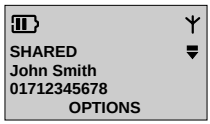
To directly access an entry, type in the first letters of the name to be looked up.

Press the OK key to confirm the search.

The display shows the first names following the characters which have been entered.

Refine the search using the ▲ and ▼ scroll keys.

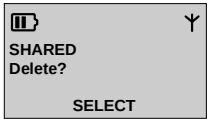
Making a call



Having looked up a person in the phonebook, the corresponding name and telephone number are displayed on the screen.

Press the ☎ key to dial the telephone number directly.

Deleting an entry from a phonebook

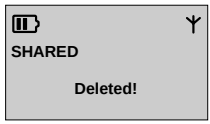


Having selected the entry to be deleted from the phonebook, the name and telephone number are displayed.

Confirm by pressing the OK key.

Select the "Delete?" option using the scroll keys ▲ and ▼.

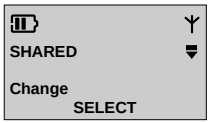
Confirm by pressing the OK key.



A validation beep is heard and the "Deleted!" prompt is displayed.

The current entry is deleted and the next one is displayed.

Modifying a phonebook entry

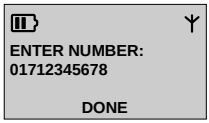


Having selected the entry to be modified in the phonebook, the corresponding name and telephone number are displayed on the screen.

Confirm by pressing (OK).

The validation prompt "Change" is displayed.

Confirm by pressing the (OK) **key.**



Now you can change the telephone number.

Press the (C/R) key to delete a number, hold down the same key for 2 seconds to delete the whole line.

Enter the modified number.

Confirm the new number by pressing the (OK) **key.**

Repeat the operation to modify the name if required.

Confirm by pressing the (OK) **key.**

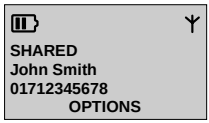
Voice dial

This function is used to call a person without having to dial or look up the telephone number, just by saying a name. Voice dial tags can be attached to 10 numbers.

⚠ : *In order to allow several people to use the voice dial system, the number must be copied into the shared phonebook.*

In order to have the best voice dial, it is better to record it in a quiet environment.

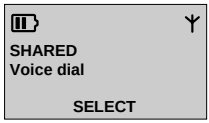
Recording voice dial



From "standby mode", go to the shared phonebook.

Search for the person whom you wish to associate a voice dial.

Press the (OK) **key.**



Using the scroll keys (▲) **and** (▼)**, choose the "Voice dial" option.**

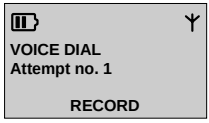
The selected option is displayed.

Press the (OK) **key to confirm the selected option.**

A voice dial is displayed.

⚠ : *This prompt is displayed only if sufficient memory is available. Otherwise the "Failed!" prompt appears.*

Press the (OK) **key.**



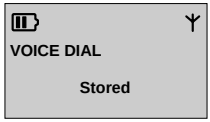
Attempt no. 1 is displayed.

Press the (OK) **key.**

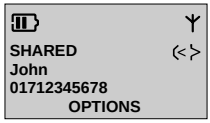
Press the OK key.

After 2 seconds you will hear the recording.
The handset suggests attempt no. 2.

Press the OK key.



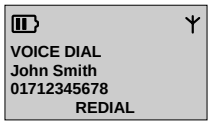
Again, clearly say the name corresponding to the selected entry.
Within 2 seconds, you will hear the recording.
The confirmation prompt "**Stored**" is displayed; and the number is automatically dialled.



At the top right corner of the screen, the voice dial symbol ‹‹›› appears.

Making a call via voice dial

From "standby mode", press the key for 2 seconds:
Like for the voice dial recording, clearly say the name corresponding to the number to be dialled, in a quiet environment.

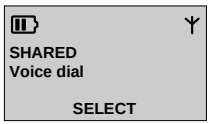


The corresponding entry in the shared phonebook is displayed.

⚠ : *If the handset does not recognise the voice dial, the error message "Speak now..." is displayed and the system suggests that you try again.*

PROBLEM	CAUSE
Background noise !	There is too much background noise during the voice dial recording.
Too long !	The voice dial is too long or you spoke too late.
Too short !	The voice dial is too short or you spoke too early.
Too similar !	There is not difference enough between this voice dial and the previous one.
Too different !	There is too much difference between both recording attempts.

Listening to a voice dial

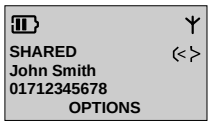


Select the person from the shared phonebook whose voice dial you wish to listen to.

Using the scroll keys ▲ and ▼, select the "Play tag" function.

Press the OK key to listen to the voice dial.

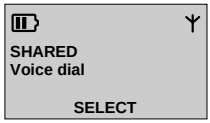
Deleting a voice dial



From "standby mode" go to the shared phonebook.

In the shared phonebook, look up the person whose voice dial you wish to delete.

Press the OK key.

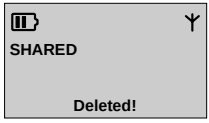


Using the scroll keys ▲ and ▼, choose the "Voice dial" option.

Press the OK key to confirm the selected option.

Using the scroll key ▼, select the "Delete tag" function.

Press the OK key to delete the voice dial.



The confirmation prompt "Deleted!" is displayed.

Up to 8 handsets can be registered to your base station.

This feature offers the following possibilities:

- to make internal calls between 2 handsets (or between handset and base station),
- to transfer an external call to another handset,
- to accept an internal call from the base station,
- to have a conference call with several handsets,
- to monitor another room.

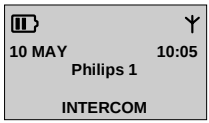
: *As the internal call is independent from the telephone network, all calls between the handset and the base station or between two handsets are totally free.*

: *During an internal call between two handsets, you can answer an external call and transfer it to a third handset.*

Making an internal call (intercom)

From the handset

From "standby mode", press the scroll keys ▲ and ▼ as many times as required.



Select "INTERCOM".

Press the OK key.

Press the scroll keys ▲ and ▼ as many times as required to select the base station or handsets you wish to call.

Press the ✆ key to call or the base station or handsets.

From the base station

You can call a handset registered to your base station.

Press the ✆ key.

Then press one of the keys 1 to 8 corresponding to the number of the handset you wish to call.

: *If you press the ✆ key for 2 seconds, all available handsets will start ringing.*

As soon as one handset answers the others stop ringing.

The corresponding handset starts ringing.

: *If your handset is not registered to the base station, you will hear an error beep.*

The loudspeaker and the microphone of the base station are switched on automatically when the call is answered.

You can adjust the loudspeaker volume using the + (increase) or − (decrease) keys.

Transferring an external call to another handset

From the base station

During the call, press the key to put the external line on hold.

The external caller will either hear music (if music on hold is activated, see “5.7 Switching music on hold on/off”, page 46) or a waiting tone.

Press one of the direct dial keys 1 to 8 corresponding to the number of the handset to which you wish to transfer the call (1 to call handset No. 1, 2 to call handset No. 2, etc.).

The corresponding handset starts ringing. The call can be taken by pressing the key.

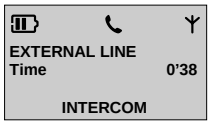
You can switch back to the external call by pressing the key once more.

: *During a call, pressing the key for at least 2 seconds puts the call on hold and makes to all available handsets ring.*

Press the key to transfer the call.

From the handset

While you are talking to an external caller, you can transfer the call to another handset or to the base station.

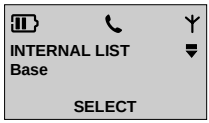


Press the scroll keys or as many times as required in order to select "INTERCOM".

Press the OK key.

The external line is put on hold. If music on hold is activated, the caller will hear it.

Press the scroll keys or as many times as required to select the handset or the base station where the call is to be transferred to.



Confirm the selection by pressing the OK key.

: *If the selected handset does not answer, press the OK key to retrieve the call.*

As soon as the selected handset answers, "CALLING" will appear on the first line of the screen.

Select the "TRANSFER" option.

Press the key to transfer the call to the selected handset.

The external call is transferred to the handset.

Your handset reverts to "standby mode".

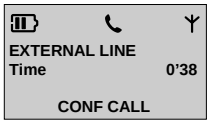
Answering an internal call

The handset rings.

The symbol located on the handset screen flashes.

Press the (speaker) or (phone) keys to answer this call.

Starting a conference call



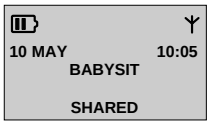
During an external call, you can start a conference call by transferring the call to another handset.

Internally call the other handset with which you wish to share the call. (see “Transferring an external call to another handset”, page 28).

When the person has answered, select the "CONF CALL" option using the (▲) and (▼) keys, then confirm by pressing the (OK) key.

The external line is connected simultaneously to both handsets.

Selecting the room monitor (Babysit mode)



On a handset placed in the room to be monitored (e.g., the baby's room), activate the "Babysit" (see “2.5 Selecting the Babysit mode”, page 40).

From the base station or another handset, internally call the handset placed in the room to be monitored.

During this (free) call, you will hear any noise in the monitored room.

Using the answer phone

You can access the answer phone (listening to messages, call screening, message recording, configuration) either from a handset registered to the base station (see “Answer phone settings”, page 42) or via the base station.

Your answer phone can operate in the following two answering modes:

- Answer only:
  Your personal outgoing message will be played, but your callers cannot leave a message.
- Answer and record:
  When the personal outgoing message is over, your callers can leave a message the recording capacity of which is a maximum of 30 minutes (including voice announcements and voice messages).

If during your absence callers have left new messages:

- the red light on the base station flashes.
- the display shows the number of new messages received.

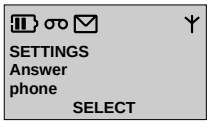
⚠ : *When the recording memory is full, the red light on the base station flashes rapidly and an error beep is heard.*
The red light stops flashing when at least one message has been deleted.

Using the answer phone from the handset

From the handset, you can:

- switch the answer phone on or off,
- screen and intercept calls,
- listen to messages (including memos),
- delete a message received.

Switching the answer phone on or off

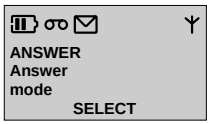


From "standby mode" press the scroll keys ▲ or ▼ as many times as required to go to the "SETTINGS" menu.

Confirm by pressing the OK key.

Press the scroll keys ▲ and ▼ as many times as required in order to select "Answer phone".

Confirm by pressing the OK key.



Confirm "Answer mode" by pressing the OK key and select the desired option:

- Answer only, only the personal outgoing message is played.
- Answer and record, the personal outgoing message is played and then messages are recorded.
- Off, the answer phone is switched off.

Screening and intercepting incoming calls

While the answer phone is recording a caller's message:

- the ✉ symbol on the screen flashes,
- the 📞 symbol on the screen is displayed.

You can listen to the call before deciding to answer by pressing the (🔊) key.

The 🔊 icon on the screen is displayed.

You can listen to your caller's message via the handset loudspeaker, without being heard. The answer phone will still be in record mode.

To answer the call that is being screened, press the (📞) key.

Listening to messages received

If a caller has left a new message during your absence, the green light flashes.

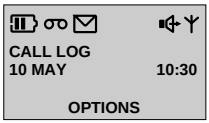
- the display shows the number of new messages,
- the ✉ symbol on the screen flashes.

Press the (OK) key.

The call log is automatically displayed and the details of the caller who left the oldest message appears.

⚠ : *Caller identification is subject to network selection.*

or



A voice message indicates the date and time of the call.

The answer phone starts to play the oldest message, followed by any subsequent message.

💡 : *You can repeat the last message by pressing the scroll key (▲).*

When the last message has been played, the handset reverts to "standby mode".

The ✉ symbol on the screen stops flashing and the green light goes out.

💡 : *You can replay old messages by viewing the call log. Scroll through the call log using the scroll keys (▲) and (▼); if a message is associated with an entry of the list, the ✉ symbol is displayed.*

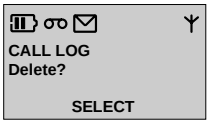
To listen to this message, select the "READ" option, then ***confirm using the (OK) key****.*

Deleting a message received

You can delete one or more messages by viewing the call log.

Scroll through the call log using the scroll keys ▲ and ▼.

When the message you wish to delete appears, **press the OK key.**



Press the scroll keys ▲ or ▼ as many times as required in order to select the "Delete?" option.

Confirm by pressing the OK key.

Using the answer phone from the base station

From the base station you can:

- switch the answer phone on or off,
- screen and intercept calls,
- listen to messages (including memos),
- delete a message received,
- record a personal outgoing message,
- record a memo.

Switching the answer phone on or off

Press the 7 ON key to switch the answer phone on.

The red light illuminates.

If you want to switch the answer phone off, press the 9 OFF key.

The red light goes out.

Screening and intercepting incoming calls

You can listen to the message before deciding to answer the call by the base station loudspeaker.

You can adjust the loudspeaker volume using the + (increase) or − (decrease) keys.

: To stop call screening, press the − key as many times as required.

If the answer phone is currently handling a call and you wish to answer it:

Press the ✆ key.

The answer phone stops and you can talk to the caller.

Listening to messages received

You have not read the first message. In that case, the red light flashes and the display shows the number of new messages received (messages and memos).

Press the (2▸) key to listen to the messages received.

A voice indicates the number of new messages you have received.

Then, the answer phone starts playing all the new messages, starting with the oldest one.

Before each message, a voice indicates the date and time of the call.

You can adjust the loudspeaker volume using the (+) (increase) or (−) (decrease) keys.

When the answer phone has finished playing the last message:

- the answer phone reverts to "standby mode",
- the display shows the total number of messages recorded.

Press the (8■) key to stop message playback.

: *When you have listened to all new messages, you can replay all messages recorded by pressing the (2▸) key.*

Deleting a message

When the answer phone is playing a message you wish to delete, press (6×).

A validation beep is issued confirming that the message has been deleted.

Deleting all messages

The answer phone is in "standby mode" and the red light is on.

Press the (6×) key for at least 2 seconds to delete all messages received.

A validation beep is issued confirming that all messages have been deleted.

Recording a personal outgoing message

Two different personal outgoing messages can be recorded:

- One for Answer only mode,
- The other for Answer and record mode.

A standard outgoing message has already been recorded.

Before recording your personal outgoing message, check the answer mode of your answer phone (see “4.3 Recording a personal outgoing message”, page 42) and proceed as follows.

Press the (4•) key, then the (5↖) key.

Speak clearly in the direction of and near the base station microphone.

When your announcement is finished, press the (8■) key to stop recording.

A validation beep is heard confirming the personal outgoing message has been recorded.

To listen to your personal outgoing message, press the (5↖) key.

: *To modify your personal outgoing message, all you have to do is record a new one, by following the procedure previously described.*

Recording a memo (local message)

With this function you can leave a memo for another person in your home.
With the phone in "standby mode", **press the** ✉ **key.**
"Please speak after the tone" is played, then a beep is heard.
Speak clearly in the direction of and near the base station microphone.
When your message is finished, press the ✉ key again to stop recording.
A beep is heard confirming the memo has been recorded.
The red light flashes and the display updates the number of new messages received.
Your memo is played together with the other messages received, by pressing the 2 key.

Remote control of the answer phone

Dial your telephone number. Let it ring 9 times.
The answer phone answers the call and a waiting tone is heard.
Press the * key on the telephone and enter your security code printed underneath the base station (RC code).
Press the telephone 7 key, then hang up.
Your answer phone is switched on and ready to receive calls.

: *If you have changed your security code, see "6.4 Changing the Pin code", page 48".*

Checking messages remotely

You can check your calls remotely from any ordinary telephone. Dial your telephone number, then while the personal outgoing message is being played, press the * key of the telephone.
Enter your Pin code (see the RC code underneath the base station).
The answer phone automatically plays all new messages, starting with the oldest.
If your code is wrong, the personal outgoing message is played again. Press the * key again and enter the new code. After three attempts, your answer phone hangs up.
While listening:

- Press the 1 key to repeat the current message.
- Press the 1 key twice to replay the previous message.
- Press the 3 key to listen to the next message.

Hang up to stop the call.

- The answer phone reverts to the mode it was in before your call, unless you have switched it off by pressing the 9 key.

: *At the end of this manual you will find a quick reference guide for remote control of your answer phone.*

Overview of the configuration menu

You can customise and configure certain functions of the telephone by accessing **"SETTINGS".**

This main menu is divided into six sub-menus, as follows:

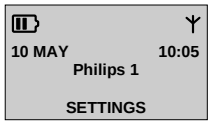
1. **Handset sounds,**
2. **Handset settings,**
3. **Base station settings,**
4. **Answer phone settings,**
5. **Line settings,**
6. **Security.**

These sub-menus are divided into functions each comprising several settings. The structure of each sub-menu is represented in table form (see following pages). The table also shows for each function or setting, the corresponding keypad shortcut, which gives you faster access to the desired setting.

In each table, the ☑ box indicates the ex-factory setting for your telephone.

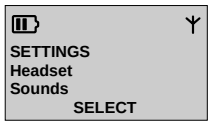
⚠ : *Only one setting per function can be active at a time.*

Settings



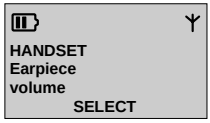
From "standby mode", go to "SETTINGS" by **pressing the scroll keys ▲ and ▼ as many times as required.**

Confirm by pressing the OK key.



The first sub-menu appears in the middle of the display.

Select the desired menu using the scroll keys ▲ and ▼.



The selected sub-menu appears in the middle of the display.

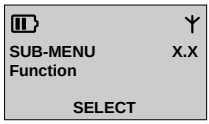
⚠ : *For certain menus, the system will request a code.*

Enter the Pin via the keypad.

As you type it in, stars appear on the second line of the screen.

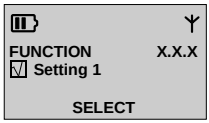
💡 : *You can correct an error using the C/R key.*

Confirm by pressing the OK key.



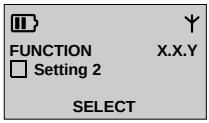
The designation of the first function appears in the middle of the screen.

Press the OK key to access the selected function.



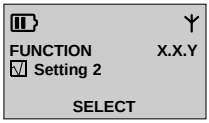
The ☑ box currently in front of this setting indicates that it is currently selected.

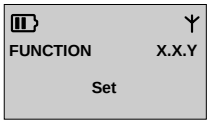
If you want to change it, **press the scroll keys ▲ or ▼ as many times as required and select the desired setting.**



The empty "☐" box in front of this setting indicates that it is not currently selected.

Press the OK key to confirm this setting.





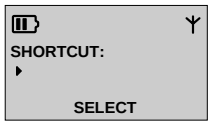
The confirmation prompt "Set" is displayed.

The handset reverts to "standby mode".

Using keypad shortcuts

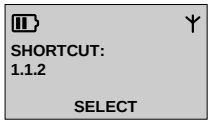
All sub-menus, functions, or settings are accessible by means of corresponding keypad shortcuts.

In each table, the number that appears in front of the sub-menu, function, or setting will enable you to access the desired function more quickly.



From "standby mode", press the # key.

Enter the short cut corresponding to the sub-menu, function, or setting of your choice.



The keypad shortcut is displayed on the second line of the screen.

Press the OK key to confirm the selection.

The window corresponding to the selected menu, function, or setting is displayed.

Select the setting of your choice using the ▲ or ▼ key, then confirm by pressing the OK key.

Handset sound settings

Select "**SETTINGS**", and by using the OK key as well as the ▲ and ▼ scroll keys, navigate through the menu to access the desired settings.

Sub-menu	Functions	Shortcuts	Settings	Selection
1 Handset sounds	1.1 Earpiece volume	1.1.1 1.1.2 1.1.3	Low Medium High	☐ ☑ ☐
	1.2 Loudspeaker volume	1.2.1 1.2.2 1.2.3	Low Medium High	☐ ☑ ☐
	1.3 Headset volume	1.3.1 1.3.2 1.3.3	Low Medium High	☐ ☑ ☐
	1.4 Ringer type	1.4.1 1.4.2 1.4.3 1.4.4 1.4.5 1.4.6	Melody 1 Melody 2 Melody 3 Melody 4 Melody 5 Melody 6	☑ ☐ ☐ ☐ ☐ ☐
	1.5 Ringer volume	1.5.1 1.5.2 1.5.3 1.5.4 1.5.5 1.5.6	Silent Low Medium High Progressive Vibra	☐ ☐ ☐ ☑ ☐ ☐
	1.6 Key tones	1.6.1 1.6.2	Off On	☐ ☑
	1.7 Earpiece tone	1.7.1 1.7.2 1.7.3	Bass Standard Treble	☐ ☑ ☐
	1.8 Loudspeaker tone	1.8.1 1.8.2 1.8.3	Bass Standard Treble	☐ ☑ ☐
	1.9 Headset tone	1.9.1 1.9.2 1.9.3	Bass Standard Treble	☐ ☑ ☐
	1.0 CLI ringer	1.0.1 1.0.2 1.0.3 1.0.4 1.0.5 1.0.6	Melody 1 Melody 2 Melody 3 Melody 4 Melody 5 Melody 6	☐ ☑ ☐ ☐ ☐ ☐

1.1 Earpiece volume

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "Earpiece volume".

Select the desired volume level from the three options available.

1.2 Loudspeaker volume

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "Loudspeaker volume".

Select the desired volume level from the three options available.

1.3 Headset volume

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "Headset volume".

Select the desired volume level from the three options available.

1.4 Ringer type

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "Ringer type".

Select the desired melody from the six options available.

1.5 Ringer volume

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "Ringer volume".

Select the desired volume level from the six options available, with the vibration call alert.

1.6 Switching key tones on/off

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "Key tones" to switch this function on or off.

⚠ : *When this function is deactivated beeps indicating errors, validation, battery charging, and replacing of the handset on the charger are also deactivated.*

1.7 Earpiece tone

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "Earpiece tone".

Select the desired tone setting from the three options available.

1.8 Loudspeaker tone

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "Loudspeaker tone".

Select the desired tone setting from the three options available.

1.9 Headset tone

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "Headset tone".

Select the desired tone setting from the three options available.

1.0 CLI ringer (with caller identification)

When a call is received, you will hear the selected melody on your handset if the number supplied by the network corresponds to a telephone number stored in the private phonebook.

Go to the "SETTINGS" menu, then to the "Handset sounds" sub-menu and select "CLI ringer".

Select the desired melody from the six options available.

Handset settings

Select "**SETTINGS**", and by using the OK key as well as the ▲ and ▼ scroll keys, navigate through the menu to access the desired settings.

Sub-menu	Functions	Shortcuts	Settings	Selection
2 Handset settings	2.1 Language	2.1.1 2.1.2 2.1.3	English Deutsch Français	☑ ☐ ☐
	2.2 Back light	2.2.1 2.2.2	Off On	☐ ☑
	2.3 Display contrast	2.3.1 2.3.2 2.3.3	Low Medium High	☐ ☑ ☐
	2.4 Lock	2.4.1 2.4.2	Off On	☑ ☐
	2.5 Babysit mode	2.5.1 2.5.2	Off On	☑ ☐
	2.6 Base selection	2.6.1 2.6.2 2.6.3 2.6.4	Base 1 Base 2 Base 3 Base 4	☑ ☐ ☐ ☐
	2.7 Register	Registering a handset at the base station		

2.1 Selecting a language

Go to the "SETTINGS" menu, then to the "Handset settings" sub-menu and select "Language".

Select the desired language from the various options available.

Changing the language on the handset does not change the language of the answerphone voice prompts.

2.2 Switching the screen back light on

If this function is on, the screen lights for 10 seconds:

- when an incoming call is received,
- when a key is pressed on the keypad,
- when you remove the handset from the charging unit.

Go to the "SETTINGS" menu, then to the "Handset settings" sub-menu and select "Black light" in order to switch this function on or off.

2.3 Display contrast

Go to the "SETTINGS" menu, then to the "Handset settings" sub-menu and select "Display contrast".

Select the desired contrast from the three options available.

2.4 Locking and unlocking the keypad

You can lock the keypad in order to avoid the keys from being pressed inadvertently. E.g., when you keep the handset in your pocket.

- to lock the keypad
  press the (*) key for 2 seconds,
- to unlock the keypad
  press the (OK) key for 2 seconds.
- **Or go to the "SETTINGS" menu, then to the "Handset settings" sub-menu and select "Keypad lock", in order to activate this function.**

2.5 Selecting the Babysit mode

This enables you to hear any noise in a monitored room other than the one you are in.

Go to the "SETTINGS" menu, then to the "Handset settings" sub-menu and select "Babysit mode". In "standby mode", the screen displays "BABYSIT".

: When activated, the monitoring handset does not ring for an incoming call and beeps are deactivated (see “Selecting the room monitor (Babysit mode)”, page 29).

2.6 Selecting the base station

Although a handset can be subscribed to up to 4 base stations it can only operate on one base station at a time.

To simplify the base station selection, rename your handset (default is "Philips"). (see “Renaming a handset”, page 48).

Go to the "SETTINGS" menu, then to the "Handset settings" sub-menu and select "Select base" in order to activate the base station of your choice.

: If the selected base station is not active, your handset will look for the nearest active base station.

2.7 Registering a handset to a base station

- **Unplug the base station power cable and plug it back in.**
  A beep indicates that the base station switches to registration mode for 5 minutes.
  Go to the "SETTINGS" menu, then to the "Handset settings" sub-menu and select "Register".
  The handset prompts you to enter your Pin.
- **Enter the RC code printed on the back of the base station, then press the (OK) key.**
  A confirmation signal beeps is heard.

Base settings

Select "**SETTINGS**", and by using the OK key as well as the ▲ and ▼ scroll keys, navigate through the menu to access the desired settings.

Sub-menu	Functions	Shortcuts	Settings	Selection
3 Base settings	3.1 Base ringer (type)	3.1.1	Melody 1	☑
		3.1.2	Melody 2	☐
		3.1.3	Melody 3	☐
		3.1.4	Melody 4	☐
		3.1.5	Melody 5	☐
		3.1.6	Melody 6	☐
		3.1.7	Personal ringer	☐
	3.2 Base ringer	3.2.1	Silent	☐
		3.2.2	Low	☐
		3.2.3	Medium	☐
		3.2.4	High	☑
		3.2.5	Progressive	☐
	3.3 Set date & time	Update (date/time for the whole system)		

3.1 Selecting the ringer type (base station)

Go to the "SETTINGS" menu, then to the "System settings" sub-menu and select "Base ringer".

Select the desired melody from the various options available, there are seven (including the personal ringer).

⚠ : *For the personal ringer to be activated, it must first have been recorded (see "4.4 Recording a personal ringer", page 43).*

3.2 Adjusting the ringer volume (base station)

Go to the "SETTINGS" menu, then to the "System settings" sub-menu and select "Base volume".

Select the desired sound level from the five options available.

3.3 Setting date and time

Go to the "SETTINGS" menu, then to the "System settings" sub-menu and select "Set date & time".

The handset prompts you to enter the date and time.

Enter the eight digits of the date and the four digits of the time; they will be displayed.

Confirm by pressing the OK key.

A confirmation beep is heared and the message "Stored" is displayed.

Answer phone settings

Select "**SETTINGS**", and by using the OK key and the ▲ and ▼ scroll keys, navigate through the menu to access the desired settings.

Sub-menu	Functions	Shortcuts	Settings	Selection
4 Answer phone	4.1 Answer mode	4.1.1 4.1.2 4.1.3	Off Answer only Answer and record	☐ ☐ ☑
	4.2 Record memo	Records a message (memo)		
	4.3 Record pers. OGM	Records a personal outgoing message		
	4.4 Record ringer	Records a personal ringer		
	4.5 Rings before answer	4.5.1 4.5.2 4.5.3 4.5.4	Toll saver 3 rings 4 rings 5 rings	☑ ☐ ☐ ☐
	4.6 Voice prompts	4.6.1 4.6.2 4.6.3 4.6.4	Off Message only Message and date All prompts	☐ ☐ ☐ ☑
	4.7 Record quality	4.7.1 4.7.2 4.7.3	High Standard Automatic	☑ ☐ ☐
	4.8 Remote control	4.8.1 4.8.2	Off On	☐ ☑

4.1 Selecting the answer mode

If your answerphone is switched off, the ∞ icon disappears from the handset screen.

If you do not want callers to leave messages after your announcement, you can switch off the message recording function (answer only mode).

To switch back to the answer and record mode, **go to the "SETTINGS" menu, then to the "Answer" sub-menu, and select "Answer mode", in order to switch on the option of your choice.**

4.2 Recording a memo (local message)

Go to the "SETTINGS" menu, then to the "Answer" sub-menu, and select "Record memo".

Press the OK key, then say your message.

Press the OK key again in order to confirm the message.

A confirmation beep is heard, the message "Stored" is displayed.

Your memo will be played back together with other messages received.

4.3 Recording a personal outgoing message

Go to the "SETTINGS" menu, then "Answer phone" sub-menu, and select "Record pers. OGM".

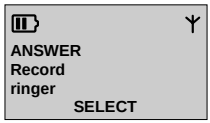
The recording window is displayed.

Press the OK key, then say your personal outgoing message.

Press the OK key again in order to confirm the message.

A confirmation signal beep is heard, the message "Stored" is displayed.

4.4 Recording a personal ringer



Go to the "SETTINGS" menu, then to the "Answer" sub-menu, and select "Record ringer".

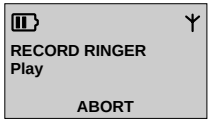
Press the OK key to access the selected function.

Press the OK key again to record your personal ringer.

The message "Recording..." is displayed.

Record your personal ringer.

Press the OK key at the end of the ringer.



The system plays your personal ringer.

: *You interrupt the recording procedure by pressing the OK key.*

The confirmation prompt "Stored" is displayed.

The personal ringer is recorded and activated.

The handset reverts to "standby mode".

To activate this ringer during an incoming call, refer to “3.1 Selecting the ringer type (base station)”, page 41.

: *The record time of the personal ringer is between 5 seconds and 12 minutes.*

4.5 Modifying the number of rings before answer

You can modify the number of rings (Toll saver, 3, 4, 5) before the answer phone answers a call.

Go to the "SETTINGS" menu, then to the "Answer" sub-menu, and select "Rings before answer".

Select the option of your choice from the four possibilities available.

: *"Toll saver" is the default configuration for the answer phone.*

If you have received a message, the answer phone answers after 3 rings.

If there are no messages, it will answer after 5 rings but you have time to hang up before it answers the call.

4.6 Activating/deactivating voice prompts

When using the answer phone, voice prompts will provide you with information about the call before you listen to the messages.

This information includes:

- The number of messages received,
- Date and time,
- Other prompts for using the system.

Go to the "SETTINGS" menu, then to the "Answer phone" sub-menu, and select "Voice".

Select the option of your choice from the four possibilities available.

4.7 Record quality

With this setting you can specify the record quality for your messages.

Go to the "SETTINGS" menu, then to the "Answer" sub-menu, and select "Record quality".

Select the option of your choice from the three possibilities available.

: *With "standard" quality, there is a recording capacity of about 30 minutes.*

With "high quality", the recording capacity is about 10 minutes.

In "automatic" mode, the first five minutes of recording will be in high quality, and thereafter in standard quality.

4.8 Switching remote control on

If this function is on, you can check your messages remotely via a tone dialling telephone.

Go to the "SETTINGS" menu, then to the "Answer" sub-menu, and select "Remote control".

: *If this function is switched off, you will not be able to switch your answer phone on via the telephone network.*

Line settings

Select "**SETTINGS**", and by using the OK key and the ▲ and ▼ scroll keys, navigate through the menu to access the desired settings.

: *Line default settings may vary according to the country.*

Sub-menu	Function	Shortcuts	Setting	Selection
5 Line settings	5.1 Dial mode	5.1.1	Tone	☑
	5.2 Network type	5.2.1 5.2.2 5.2.3 5.2.4 5.2.5	Type 1 Type 2 Type 3 Type 4 Type 5	☑ ☐ ☐ ☐ ☐
	5.3 Operator type	5.3.1 5.3.2 5.3.3 5.3.4 5.3.5	Type 1 Type 2 Type 3 Type 4 Type 5	☑ ☐ ☐ ☐ ☐
	5.4 Recall type	5.4.1 5.4.2	Short flash Long flash	☐ ☑
	5.6 View total time	Sets total time		
	5.7 Music on hold	5.7.1 5.7.2	Off On	☐ ☑
	5.8 Pause insertion	5.8.1 5.8.2	Off On	☑ ☐
	5.9 Automatic prefix	5.9.1 5.9.2	Off On	☑ ☐
	5.0 Prefixes setup			

5.1 Selecting the dial mode

Go to the "SETTINGS" menu, then to the "Line settings" sub-menu, and select "Dial mode".

5.2 Selecting the network type

Your telephone has been configured for use with a public line as defined by local certification standards (Type 1/PSTN).

However, you may modify this setting by selecting one of the other 4 types available.

Go to the "SETTINGS" menu, then to the "Line settings" sub-menu, and select "Network type".

Select the network of your choice from the 5 options available.

5.3 Selecting the operator type

Your telephone has been configured for use as defined with the telephone operator (Type 1) for whom the telephone has been approved. However, if you have subscribed to another operator, the number of your callers may not be displayed correctly. In this case, you have 4 other settings to choose from. However, if the problem remains, please contact our Customer Service.

5.4 Selecting flash time

You may need to change this when connected to a PABX.

Go to the "SETTINGS" menu, then to the "Line settings" sub-menu, and select "Recall type".

Select one of the two options "Short flash" or "Long flash".

5.6 Displaying/deleting total time for your calls

Go to the "SETTINGS" menu, then to the "Line settings" sub-menu, and select "View total time".

You can reset the total time of your calls by pressing the OK key.

The window that is displayed indicates the total time of the calls you have made since this function was last reset.

: When a call is over, before the handset reverts to "standby mode", you can also access this function by pressing the OK key.

5.7 Switching music on hold on/off

Go to the "SETTINGS" menu, then to the "Line settings" sub-menu, and select "Music on hold", in order to activate or deactivate this function.

5.8 Inserting a pause between digits

If this function is on, a pause can be integrated automatically after the first digit of the number.

Go to the "SETTINGS" menu, then to the "Line settings" sub-menu, and select "Pause insertion".

5.9 Automatically inserting a prefix

When this function is on, a prefix can be inserted automatically.

Go to the "SETTINGS" menu, then to the "Line settings" sub-menu, and select "Automatic prefix".

5.0 Setting up prefix

Go to the "SETTINGS" menu, then to the "Line settings" sub-menu, and select "Prefixes setup".

Enter the prefix, then validate by pressing the OK key.

: The prefix will be transmitted each time the number is dialled; therefore, you must be sure that it is in line with your needs.

Security

Select "**SETTINGS**", and by using the OK key and the ▲ and ▼ scroll keys, navigate through the menu to access the desired settings. This menu is secured by a Pin code (default is the RC code, printed on the back of the base station).

Enter the Pin via the keypad.

As you type it in, stars appear on the second line of the screen.

: *You can correct an error using the C/R key.*

Confirm by pressing the OK key.

Sub-menu	Function	Shortcuts	Setting	Selection
6 Security	6.1 Call barring	6.1.1 6.1.2 6.1.3	No barring Forbid prefixes No external call	☑ ☐ ☐
	6.2 Prefixes	6.2.1 6.2.2 6.2.3	Forbidden prefixes selection	
	6.3 Code protection	6.3.1 6.3.2	Off On	☐ ☑
	6.4 Change code	Modifies the security code		

6.1 Setting call barring

Go to the "SETTINGS" menu, then to the "Security" sub-menu, and select "Call barring".

Select one of the three options available.

6.2 Setting forbidden prefixes

With this function you can define 3 prefixes of maximum 8 digits (e.g. "00" for international calls).

Numbers starting with these prefixes will not be dialled.

6.3 Activating/ deactivating Pin code protection

If this function is activated, you must enter your PIN to open the security sub-menus.

Go to the "SETTINGS" menu, then to the "Security" sub-menu, and select "Pin code protection".

6.4 Changing the Pin code

This code will be requested for remote control of the answer phone or for telephone configuration. (see “6.3 Activating/ deactivating Pin code protection”, page 47).

The default Pin is printed on the back of the base station (RC code). To change it, proceed as follows:

Go to the "SETTINGS" menu, then to the "Security" sub-menu. Enter the RC code indicated under the base, then select "Change Pin code"; "Enter new Pin:" is displayed.

Enter the new security code, then confirm by pressing the OK key; "REPEAT PIN" is displayed.

To confirm, enter the new security code once again, then confirm by pressing the OK key; "Stored" is displayed.

⚠ : *Be careful not to forget this code.*

List of all handsets registered to the base station (RC code)

This list indicates the name and number of each handset and base station.

Renaming a handset

With this function you can rename your handset (e.g.: ROOM1, KITCHEN, …).

Go to the "INTERCOM" menu, and select the handset to be renamed from the list, using the scroll keys ▲ and ▼.

Press the OK key to confirm your choice.

"Rename" is displayed, confirm by pressing the OK key.

Press the C/R key for 2 seconds in order to delete the text, then enter the new name.

Confirm by pressing the OK key again.

Cancelling the registration of a handset to the base station

Go to "INTERCOM", and select the handset to be cancelled.

Press the OK key to confirm your choice.

Select "Cancel registration" and confirm by pressing the OK key.

The handset starts searching for another active base and reverts to "standby mode".

List of network services

Your telephone is programmed with a list of telephone services provided by your main national operator.

The list of services is managed like a phonebook. However, to adapt the system to your needs, you can modify, delete or add services (up to 15).

Each service consists of a name (up to 14 characters) and a number (up to 26 digits).

If you require additional information on handling lists, please refer to the paragraph **“Private and shared phonebooks”, page 22**.

⚠ : *If you have changed the language of your handset, the list remains in the original language.*

⚠ : *The list is only available if you have subscribed to this service offered by your network operator.*

Base station problems

The table below lists the possible problems you may encounter with when using the base station.

Zenia 200 Voice base station

PROBLEM	CAUSE	SOLUTION
Green light is off.	The base station is not connected properly, or a power failure has occurred.	Check the connections.
No dial tone.	The base station is not properly connected to the telephone socket.	Check the connections.
The handset does not answer when you try to make an internal call.	The handset you are calling is already on external call, or it is out of range of the base station.	Wait for the handset to be available again and retry.
The answer phone does not record your personal outgoing message.	You do not speak loud enough.	Record another personal outgoing message and speak louder.
	You are not close enough to the microphone of the base station (or handset).	Record another personal outgoing message and speak closer to the microphone.
	Memory is full (an error beep is heard).	Delete messages to free sufficient memory.
An error beep is heard from the base station when you try to access the answerphone.	The answer phone is already operating (play or record).	Wait until the answer phone is available and try again.
The answer phone does not record incoming calls.	The answer phone has not been switched on.	Switch the answer phone on (see “4.1 Selecting the answer mode”, page 42).
	Message recording is not switched on (answer and record mode).	Switch answer and record mode on (see “4.1 Selecting the answer mode”, page 42).

Zenia 200 Voice base station (continued)

PROBLEM	CAUSE	SOLUTION
The answer phone has stopped automatically.	Answer phone memory is full.	Delete messages to free sufficient memory.
The red light is flashing rapidly.	The answer phone's maximum memory has been reached.	Delete messages to free sufficient memory.
	A power failure has occurred.	Reset date and time (see “3.3 Setting date and time”, page 41).
Remote control does not work.	You did not enter the correct code.	Retry (see “Checking messages remotely”, page 34).
	You did not set a remote control function.	Change the code (see “4.8 Switching remote control on”, page 44).
	The answer phone's maximum memory has been reached.	Delete messages to free sufficient memory.

Problems with the handset

PROBLEM	CAUSE	SOLUTION
No dial tone.	The handset is out of range of the base station (the Y symbol is not displayed).	Move closer to the base station and try again.
	The handset has not been registered to the base station (the Y symbol is not displayed).	Register the handset to the base station (see “2.7 Registering a handset to a base station”, page 40).
	The base station is not properly connected to the electricity or the telephone sockets.	Check the connections.
	Batteries are low (the ▭ symbol is displayed).	Charge batteries (see “Installing or replacing batteries”, page 10).

Problems with the handset (continued)

PROBLEM	CAUSE	SOLUTION
When the handset is placed on the charging unit, no beep is heard.	The charging unit is not properly connected to the electricity socket.	Check the connection between charging unit and electricity socket.
	Charging contacts are dirty.	Clean them with a clean and dry cloth.
	Key tones are deactivated.	Refer to “1.6 Switching key tones on/off”, page 38.
Batteries remain low although the handset has charged for 12 hours.	The charging unit is not properly connected to the electricity socket.	Check the connection between charging unit and electricity socket.
	Handset batteries are defective.	Please contact your PHILIPS dealer in order to purchase new batteries.
An error beep is heard from the handset when trying to make an internal call.	Another external call is already in progress from another handset or the base station.	Retry when the current call is finished.
An error beep is heard during a call.	Base station not ready.	Retry when the other handset has left the menu.
	The handset you are calling is already on a call or out of range of the base station.	Wait until the handset is available and retry.
	The handset batteries are low (the call may be interrupted).	Charge batteries (see “Charging and discharging batteries”, page 10).
	Additional handset(s) are not registered to the base station.	To register your handset to the base station (see “2.7 Registering a handset to a base station”, page 40).

Maintenance

Before cleaning the handset or the charging unit, unplug the power cable.

Notes:

Do not use detergents or other chemical cleaning agents. To clean the charging contacts of the handset and the charging unit, use a dry, non-fluffy cloth.

Handset indicators

Green light	Flashing	Indicates an incoming call.
	Briefly flashing	Indicates one or more messages on the answerphone.

Base station indicators

Red light	Off	Indicates answer phone is off.
	On	Indicates answer phone is on.
	Flashing	Indicates new messages.
	Flashing rapidly	Indicates maximum recording capacity (30 minutes) has been reached or a recording session is in progress.
Green light	Off	Indicates base station is not plugged in.
	On	Indicates base station is plugged in.
	Flashing	Indicates base is busy.

Character table

Keys		**0**	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	*	#
Digits		0	1	2	3	4	5	6	7	8	9	*	#
Letters	1x press	.	Space	A	D	G	J	M	P	T	W		
	2x press	0	_	B	E	H	K	N	Q	U	X		
	3x press	"	1	C	F	I	L	O	R	V	Y		
	4x press	’	(	2	3	4	5	6	S	8	Z		
	5x press	?	)	À	è	î		ô	7	ù	9		
	6x press	!	[	Â	é	ï		ö	ß	û	Ÿ		
	7x press	,	]	Ä	ê			Ø		ü			
	8x press	:	&	Å	ë								
	9x press	;	$	Æ									
	10x press	...	¥	Ç									
	11x press	*											
	12x press	+											
	13x press	-											
	14x press	/											
	15x press	%											
	16x press	#											
	17x press	=											
	18x press	<											
	19x press	>											
	20x press	@											

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Remote control

(using a tone telephone)

1 Dial your telephone number.

2 *After listening to the outgoing message, press the * key, then enter your code (4 digits).

3 During message playback:

	Dial
• Stop message playback	8
• Erase message	6
• Replay current message	1
• Replay previous message	1+1
• Play next message	3

* *the answerphone is not switched on, wait for the dial tone after 9 rings.*

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* *the answerphone is not switched on, wait for the dial tone after 9 rings.*

Remote control (Cont.)

(using a tone telephone)

You have just checked your answerphone

4 After listening to your messages, you have 20 seconds to:

	Dial
• Start message playback	2
• Check outgoing message	5
• Switch off answerphone	9
• Switch on answerphone	7
• Record an outgoing message	4+5 and speak
• Record a local message	4+2 and speak
• Stop recording	8

Remote control (Cont.)

(using a tone telephone)

You have just checked your answerphone

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(using a tone telephone)

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• Record a local message	4+2 and speak
• Stop recording	8